

Hi Richard,

My apologies for the delay in responding to your email.

As per the email sent on 4<sup>th</sup> August (please see attached), non-potable water is always the best option for outdoor use, as it is the most sustainable and water efficient option adheres to our water restrictions.

If the work is considered as being completed for health, safety or biosecurity reasons (as per your example of lead paint removal) then use of an outdoor hose can be used.

In the event there is a mis-use report received/audit undertaken, if an outdoor hose is used, a log would need to be kept stating day/time of use, along with evidence that it's a Health & Safety reason. We would recommend taking photo's.

I am happy to go back to Andrew with further clarification.

We acknowledge and appreciate that businesses have had to modify their practices, and find new ways of doing things in order to continue to operate.

We appreciate you working with us to minimise water use at this time, thank you.

Water is a scarce resource and if we all save a little then together, we will save a lot.

Kind regards

Jackie

**Jackie Darmody** | Customer Liaison Specialist

**Watercare Services Limited**

